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Your progress 

Crew Resources Management (CRM) January 2019



CRM Course, January 2019, Designed for AC 700-042

There are 2 parts to the CRM course.

Part 1 is completed online, with a exam at the end. You may use the presentations, and/or videos, and/or audio recording to prepare for the quizzes. All quizzes and exam needs to be corrected to 100% by doing the quizzes and exams again. (Topics 1-11)


Part 2 Complete the Guidance material for a joint participation of relevant flight crew (Topics 12-13)




Company Operations Amendment Example




1. Threat and Error Management


 Threat and Error Management Presentation

 Threat and Error Management Quiz (5)




2. Communications


 Communications Presentation

 Communication Quiz (6)



3. Situational Awareness


 Situational Awareness Presentation

 Situational Awareness Quiz (5)




4. Pressure and Stress

 Pressure and Stress Presentation

 Stress Management Quiz (4)




5. Fatigue

 Fatigue Presentation

 Fatigue Quiz (8)



6. Workload Management

 Workload Management Presentation

 Workload Management Quiz (4)




7. Decision Making


 Decision Making Presentation

 Pilot Decision Making Quiz (14)



8. Leadership and Team Building


 8. Leadership and Team Building Presentation

 Leadership Quiz (8)




9. Automation and Technology Management


 Automation and Technology Management Presentation

 Automation and Technology Management Quiz (5)




10. SHEL Model

 SHEL Model Presentation

 SHELL Model Quiz (5)



11. Exam


 CRM 2019 Final Exam (20)



12. Guidance material for a joint participation of relevant flight crew


For this part of the course you have to complete at least 1 of the 3 options:

- Go through the checklist with all the relevant flight crew members. Take notes or record the process for your record keeping. On completion, candidates will check the completion box.
- Go through the case studies, answer the questions in paragraph format. We'll review the answers and issue you a certificate of completion.
- Webinar or in person. With all the relevant crew members, we'll guide you through the checklist and issue a certificate of completion. Contact adam@harvsair.com to set this up.

 Checklist for joint participation



13. Relevant Case Study

 Single Pilot IFR Case Study

 Single Pilot IFR Short Written Answer (3)









 Two Crew IFR Case Study



 Two Crew IFR Case Study Short Written Answer (3)



-  [Single Pilot Helicopter Case Study](#)
-  [Single Pilot Helicopter Short Written Answer \(3\)](#)
-  [Single Pilot Float Case Study](#)
-  [Single Pilot Floats Short Written Answer \(3\)](#)
-  [Agricultural Case Study #1](#)
-  [Agricultural Case Study #1 Short Written Answer \(3\)](#)



Certificate of Completion

A statement of completion certificate will appear below as soon as all of the quizzes and exams are corrected to 100%, and the group discussion exercise has been completed.

Crew Resource Management Certificate

Restricted Not available unless:

- You achieve a required score in **Automation and Technology Management Quiz (5)**
- You achieve a required score in **Communication Quiz (6)**
- You achieve a required score in **CRM 2019 Final Exam (20)**
- You achieve a required score in **Fatigue Quiz (8)**
- You achieve a required score in **Leadership Quiz (8)**
- You achieve a required score in **Pilot Decision Making Quiz (14)**
- You achieve a required score in **SHELL Model Quiz (5)**
- You achieve a required score in **Situational Awareness Quiz (5)**
- You achieve a required score in **Stress Management Quiz (4)**
- You achieve a required score in **Threat and Error Management Quiz (5)**
- You achieve a required score in **Workload Management Quiz (4)**

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